

## The Olive Oil Press

**Description:** A farmer comes to teach you about the history and art of making olive oil. Includes a real press (small fruit press) and a visit from a dove. Great for all ages and available July-Dec and certain Jewish Holidays. Most popular indoors but can be done outdoors. Up to 45 participants. **No birds allowed in NY courtesy of the DOH.**

**Length:** This program starts at one hour but for an additional charge you can add hour(s). We also offer five presentations over a period of five hours at a discounted price.

**Price:** Prices on all programs vary on time of year, how many (hours) and where you are located. We service NY, NJ, DE, PA and MD. We are located in Pennsburg, PA. We typically will travel three hours away.

**When will we arrive? When will we leave?** We come about 30min before your “start” time to set up. Due to different ages of audience, we will remain till the conclusion of the program, which is approximately one hour. It will take about 20-30 minutes to clean up the program at your facility. Keep in mind we cannot control the traffic, but we will give you a call if we are going to be late.

**What animals do we bring?** A dove and rabbit. We reserve the right to substitute either of these animals if animal's health is in question. We also may include an extra animal if we desire. If you do not want an animal, please try to request this before delivery date. If you do not you may ask the farmer to keep said animal in vehicle. **No birds allowed in NY courtesy of the DOH.**

### **What do you need to do?**

- 1.** Make sure you receive a quote and check all the addresses, contact number, dates, times and price to be sure everything is what you discussed and approve it in your client hub to receive an official invoice and be added to the schedule.
- 2.** Please read and follow our cancellation and payment policies listed at the bottom
- 3.** Please inform office of our arrival and having parking available. If there is a fee you are responsible to pay it.

**If outdoors:** We need water for the animals, and you are required to provide shade on sunny days.

### **What you need to know.**

- A.** We are insured and can send you a certificate. If you are tax exempt, we will need your certificate. You can make checks payable to Quiver Farm Projects, Inc. mailed to 3096 Wild Run Road, Pennsburg, PA 18073.
- B.** When you pay your invoice, you are agreeing to the cancellation and payment policies listed below.
- C.** You are not scheduled unless you have approved the quote and you are not confirmed for delivery until payment policy has been met.
- D.** We bring olive oil for everyone to enjoy at the end of the program. If you have any special requests, please make them known before day of event.

**Payment Policy:** The 50% deposit is due on booking to hold your date. Remaining balance is due 30 days before delivery. So, if you are booking within 30 days of your program, the total program price is due. If you are paying with a purchase order, we must receive a copy of the purchase order at least 30 days before delivery, please notify us if this is how you plan to pay so we can make the invoice accordingly.

**Cancellation Policy:** Quiver Farm Projects does not issue refunds; we will reschedule or apply your credit to another program. If you reschedule the program or apply the credit to a different program that is more than 6 months away, then there is a \$50 service fee that will be due 30 days before delivery.

If canceling within 30 days of delivery, there is a cancellation charge equal to 50% of your total program price. If canceling due to weather, we must be notified before the farmer leaves the farm or there will be driver's fee varying in cost depending on distance.

*If there is any issue with the above policies, please ask to speak to the office manager, please do not confront or ask another farmer on delivery day or other office personnel when scheduling.*

**Thank You** for reading, to confirm your booking please contact the office at [office@quiverfarm.com](mailto:office@quiverfarm.com) or please leave a voicemail with your facility name, number and reason for calling at 267.607.7522