

## How does our scheduling work?

We are already booking for next year!

Some of you may wonder how it seems to get harder to get a date each year. We are sorry about that, so let me try to explain how we do things and maybe it will help you get a better date.

We service New York, New Jersey, Maryland, Delaware and Pennsylvania. Now New Jersey and Pennsylvania have the majority of our customers. So they do get the most dates naturally. As certain counties grow in customers we increase the amount of dates we give them so it's fair for everybody.

We also had a few people in the past that were not happy we came at bad times, now while we cannot get to everyone between 9-11 we are trying to make it easier by limiting how many people we can schedule in each run and not grouping multiple counties together to make travel times easier for the farmers. Each year we have a different number of farmers who are trained on the many different programs we offer. We also have a variety of people that work for us who can only work certain days, or a certain amount of days.

For example: If I have three farmers to do chick hatching deliveries and two farmers for our traveling farm program, reasonably I cannot schedule more than three delivery runs a day and two traveling farms a day.

Now add in that some people can only work certain days and certain amount of days. Also When we go to New York City we need two farmers to go there. Why two farmers to NYC? Sometimes they do not have parking, or need an extra hand because of the City. Or just a bit more stressful due to the traffic and longer travel times.

Now back to how we schedule, we deliver on Monday, Tuesday and Wednesdays. Thursdays are our New York hatching pickups and Fridays are everyone else's pick up. So all three delivery days get picked up in one day by the same number of farmers or less. That is also why we do not like to book multiple counties on deliveries. It makes the pickups much harder for the farmers.

So basically we pick one county a day and fill it up. There are 11 counties we mainly service in New Jersey, 8 in Pennsylvania, 5 in New York City, 1 in Maryland and 2 in Delaware. The Spring time alone has only 32 days that are preferred. That is one day for each county and few of the bigger counties can have two

dates. That is why even if you call months in advance we are sometimes only able to give you a couple of dates.

I also want to add that because we rotate the weeks this is why we cannot “just reschedule” or “move” you to the next week. When scheduling you need to check that you are available the delivery date, hatch date and pick up date. The Busy season we try to stick with one county a day. The slower seasons we can do about two counties a day to give more variety of dates.

We understand that this can be confusing to try to explain, which is why we usually don't explain. But I thought I would try since this year was booked up much sooner than normal.

Now while the office manager usually outlines the calendar with what weeks will be New Jersey (Maryland is often paired with NJ) and which will be Pennsylvania (Delaware often pairs well with PA), it is you guys that often determine which county gets what date. New York City can be in either week if we have enough farmers due to them having a different pick up date.

Once one person in your county schedules that is that county's date. As stated above, we are already scheduling for next year. The office manager has the calendar outlined and now we are just filling in and booking the dates for each county.

We try to update our website with the current dates available. And now you know why you often can't simply just join a nearby county cause it can really put a kink in our scheduling system that we are trying really hard to fine tune both for you and for our farmers.

The chick hatching program is available all year. Ducks are available June-January and sometimes the two weeks around Easter.

Prices vary depending on the time of year and your county.  
Our Busy Season is Mid Feb-Mid June. Slow Season is Mid June-Mid Feb.